

A user community that appreciates information adds value and competitiveness to any organisation.

Add value to your organisation with LIBRARY CONSULT.

# Process Analysis / Benchmarking

## Change and set standards!

We analyse existing processes and develop concepts, to improve access and usage of information for your users.

Don't hesitate to benchmark yourself – find out where you excel and where there is room for improvement.

Functional optimisation based on your user needs - let me show you how through customised questionnaires and survey and analysis of results for presentation.



## Optimise the information chain!

Together we analyse existing applications for information retrieval in your organisation and identify the requirements of your users.

I check if your tools and systems are copyright compliant and implement adjustments where necessary. I carry out these projects with my expertise from the planning phase to user trainings.

# Internal Marketing

#### You are the experts for information management!

Let's develop a marketing concept to raise the visibility of the new technologies and applications – show how the tools can support the organisation's information requirements.

I prepare presentation material so that you can become involved in crossdepartmental project and team meetings and present your department in internal road shows. We plan Open Days and information cafés to disseminate the information efficiently.



### Concentrate on the essentials!

I use the results from the process analysis to develop with you a strategy for the future development of your department. We chose the processes, products and technologies that exonerate your colleagues and lead to best results in information retrieval.

I handle your project management – so that you can focus on your core tasks.

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